



Print your online orders automatically

Online Click & Collect orders will print on your receipt printer by themselves.

Before you start, you need

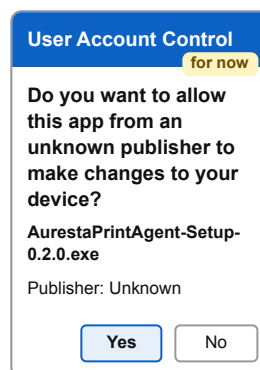
- ✓ The PC the **receipt printer** is plugged into.
- ✓ The printer on, with paper.
- ✓ Our email with your **store code**.
- ✓ About 5 minutes.

Set it up in 6 steps

1 Download and open

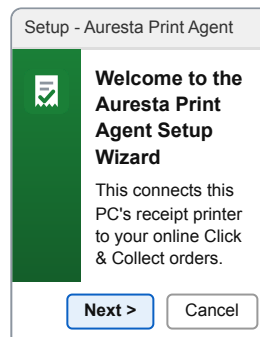
1. Click the download link in our email.
2. Open the file you downloaded (AurestaPrintAgent-Setup-0.2.0).
3. If you see “Windows protected your PC”, press **More info**, then **Run anyway**.

For now only — this goes away in a later version.
4. Windows asks “Do you want to allow this app ... to make changes to your device?” Press **Yes**.



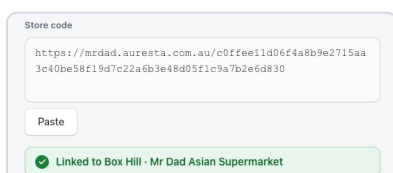
2 Install

1. Choose **English** and press **OK**.
2. Press **Next**.
3. Leave “Create a desktop shortcut” ticked and press **Install**.
4. Leave “Set up printing now” ticked and press **Finish**. The setup window opens.



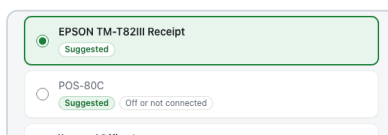
3 Link your store

1. Copy the whole store code from our email.
2. Press **Paste**.
3. Wait for the green tick.
4. Press **Next**.



4 Choose printer

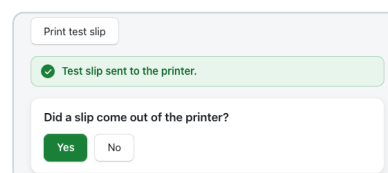
1. Pick your receipt printer (usually the one marked **Suggested**).
2. Press **Next**.



5 Print a test slip

1. Press **Print test slip**.
2. A slip came out? Press **Yes**.

Nothing came out? Press **No** and see page 2.



6 Done

1. Press **Open the status window**.
2. Leave this PC on during opening hours.

Any day: double-click **Auresta Print Agent** on the desktop, or find it in the Start menu.



Auresta Print Agent

What the colours mean



Printing is working

Green

“Printing is working”: all good — nothing to do.



Starting up...

Amber

“Starting up...”: wait a minute or two. Still amber after 5 minutes? Contact us.



The printer is off or not connected.
Switch the printer on and check its cable.

Red

Needs fixing. Do what the line under the red message says.

If something goes wrong

The store code isn't accepted

“Part of this code is missing”, “incomplete” or “doesn't look like a store code”: copy the whole code from our email again (it starts with **mrdad.auresta.com.au/**) and press **Paste**.

“This code wasn't accepted”: contact us for a new code.

Your printer isn't in the list

Check the printer is plugged in and switched on.

Press **Refresh**. Still not there? Contact us.

No slip came out

Press **No**. Check the printer is on, has paper and its lid is closed.

Press **Try again** — or press **Back** and choose another printer.

“Windows protected your PC”

Press **More info**, then **Run anyway**. Only for the file from the link in our email.

For now only — this goes away in a later version.

“Background printing has stopped.”

Press **Start** in the status window.

If Windows asks to allow changes, press **Yes**.

“This PC can't reach the internet.”

Check this PC's internet — can it open a website?

Orders wait for you: they print once the internet is back.

Still stuck? Contact us

Reply to the email we sent you.

In the status window press **Copy details for support**, then press Ctrl+V to paste it into your reply. It never includes your store code.

Copied — paste it into a message to us.

Print test slip

Change printer

Copy details for support